



Who are you?

**We want to know.** We are a dynamic and exciting team and we are looking for great people to work with.



Being a **QA Analyst** at Express Computers is an important role. Your ability to test, troubleshoot, support, and contribute to **web-based solutions** is at the core of what makes you special. You are a force multiplier whose passion for technology and development is critical and far-reaching in its impact. We are a company that cares, we are loyal to our clients, and we provide a level of service that sets us apart.

Consider for a moment that your application is a chance to share your story with us. It's a chance to let us know where you've been, what you've accomplished, and where you'd like to go. Don't go light on the details, because we are excited to hear about the newest member of our team.





## Who is a QA Analyst?

A **QA Analyst** tests ideas and helps bring them to life. You manage our developer support tickets, feature requests, troubleshoot our .NET and ASP.NET software, provide clear and concise feedback, and work with your team on our development strategy. It goes without saying that you know how to stay organized; it's at the core of who you are. People like you know how to take care of the details and make sure the ball doesn't drop. Whether in a live collaboration with your team, or head down with headphones on and a chat window on your wing monitor, you can be relied on to deliver on time. You are accountable and do what you say you will do.

## QA Analyst

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Test, maintain, and improve various software applications. Have a passion for the .NET framework and everything you can do with it.

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Write good tickets. That's making sure everything is well documented and written cleanly.

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Know how to test, why it's important to test, and always make sure you actually do test any software you are accountable for before deployment.

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Write detailed documentation and are able to create easy to understand training material for users of their software.

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Present ideas for systems improvements, including cost benefits where appropriate.

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Work well with all stakeholders, including clients, teammates, managers, and anyone you support.

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Deliver on time, manage your freedom efficiently, and be accountable.

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Connect our company and our customers. We represent Express Computers with dignity, pride, courtesy, and respect.

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Partner with the entire team at Express Computers, from our technicians to our accounting team. Everyone cares about our customers and we are all here to help.

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## Who is the right person for the Express team?

We are a collaborative team, and we all believe that our success is built on the willingness to help each other. If we are the right company for you, then you bring some important qualities and experience to the table.

# You

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Have a minimum of **3 years experience with ASP.NET** web applications.

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Can code proficiently in **VB.NET**.

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Are familiar with the **Visual Studio 2017** IDE.

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Are proficient with **Team Foundation Server 2015+**.

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Are an expert in **Microsoft Test Manager** or equivalent test case management software.

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Have experience with **browser automation testing & load testing**.

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Are familiar with **Object Oriented** design patterns.

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Can work with **SCRUM | AGILE** design methodologies.

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Would be even more awesome if you could speak both English and French fluently.

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## Who wins?

We all do, because being a part of team has its rewards: from the casual to the cool. At Express Computers it is our culture to care, for our customers and each other.

# We

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Enjoy free coffee, tea, filtered water, and a great lunchroom with a full kitchen. We don't discriminate, we love both foodies and microwavers.

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Relax on a comfy couch in front of a big TV. Yup, watch the game, play a game, watch a movie, play like you're in a movie. We like to have fun.

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Provide a high tech boardroom, personal meeting rooms, and your own laptop. We empower our people with the tools they need to succeed.

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Receive a great base salary and have flexible work arrangements.

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Can put a really cool EC decal kit on your car (Drive by and check them out!), and best of all: you get paid for it. Every month.

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All have extended health and dental, because every company should take care of their people.

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Love dogs. In fact, we have a few official and unofficial mascots around here. Come scratch behind some ears with us.

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Work in a great area, with all kinds of food nearby and easy access to major routes.

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Have free parking, a free Shirt, a free jacket, and even more perks.

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